



HEAD OF DEFENCE CHILDREN SERVICES

Parent And Visitors Code Of Conduct

At Defence Children Services we believe that the partnership between the School or Setting and the parent is paramount to ensure every child's progress and development.

In all our Schools and Settings, we aim to create a safe, respectful and inclusive environment for everyone, where all adults are role models for children and demonstrate appropriate, positive relationships and behaviour.

To enable this, we set clear expectations and guidelines on behaviour for everyone through the Staff Code of Conduct, Behaviour Policy for children and the School and Settings Ethos and Values.

Our Parent and Visitor Code of Conduct sets out the expectations for appropriate and positive relationships and behaviour. We ask that parents, carers and other visitors to our Schools and Settings:

- Respect the ethos, vision and values of DCS by working together with staff in the best interests of our pupils
- Treat everyone with respect by using appropriate language and behaviour
- Correct their child's behaviour particularly in public, to maintain a calm, safe and peaceful environment
- Approach the right member of staff to help resolve any issues or concerns and seek a peaceful resolution to all matters

If the School or Setting staff become aware that the Code of Conduct has been breached, they will inform the leadership team to gather further information and report this incident through the chain of command, as appropriate¹.

¹ Please see Education & Care Strategy, Development Aspect 2: DCS Child & Parent - for detailed Parent Code of Conduct