

JANET DOWLEN-GILLILAND OBE GENERAL MANAGER SSAFA CYPRUS



Mrs Jan Dowlen-Gilliland joined SSAFA in April 2001 as the Director of Nursing and Quality Assurance Worldwide. She was based in Germany with the British Forces Health Service Germany (BFG HS) between 2001 and 2015 where she was the Director of Operations & Clinical Services (Health and Social Care).

In January 2015 she returned to the UK where she became the Interim Director of Governance & Quality with SSAFA before taking up her current post as General Manager Cyprus.

Mrs Jan Dowlen-Gilliland came to SSAFA with a wealth of experience from previous appointments within the public sector both within the NHS and the Local Authority. This included Chief Executive with South Downs Health NHS Trust, Assistant Director Commissioning and Development, Assistant Director of Children's Services and Assistant Director Finance, HR and IT with East Sussex County Council Social Services. She has also worked on a Secretary for State Independent Inquiry (The Ritchie Inquiry) into the Practice of a Gynaecologist following a public call for an inquiry as a result of his removal from the GMC register and over 500 individual complaints about his practice.

She was educated at Nantwich & Acton Grammar School and also studied at Trinity College School of Music and Vocal Studies. Her nursing career began in 1968 when she qualified as a SRN; one of her earliest appointments was as a staff nurse with the Royal Masonic Hospital. In the mid seventies she qualified as a Social Worker CQSW. In 1994 she gained an MA in Management in the Public Sector specializing in the Management of Risk.

Mrs Jan Dowlen-Gilliland is currently a Director of Volunteers Centre Borders Scotland.

She is married to Andrew and her hobbies include early classical music - performing as well as listening - opera and the theatre, tennis, golf and walking. She has a great love of animals particularly horses, dogs and cats.